



**PYTHON**  
P R E D I C T I O N S  
A TOBANIA COMPANY

# Process Mining



**It's not about the destination,  
it's about the journey.**

**Trusting the process is only  
the first step.  
Understanding it to the fullest  
is just as important.**





### Let Process Mining erase every delay.

Do you want to gain an in-depth insight into your processes to avoid deviations that are negatively impacting your customers' satisfaction, costs and resources?

Start using Process Mining and find an answer to questions such as "Why aren't all my customers served on time?", "Why do not all my job applicants receive an answer within the week?" and "Why have not all my infrastructure works been delivered on schedule?".

Trust us, by using Process Mining you will immediately improve and achieve your SLAs.

### Deep diving into your real processes.

Process Mining is a data-driven approach for optimising your processes. Especially when those processes are spread across multiple departments, making it difficult to get the complete end-to-end view.

First, Process Mining allows us to quantify the as-is situation: identifying bottlenecks and deep diving on important process deviations to better understand the drivers of these deviations.

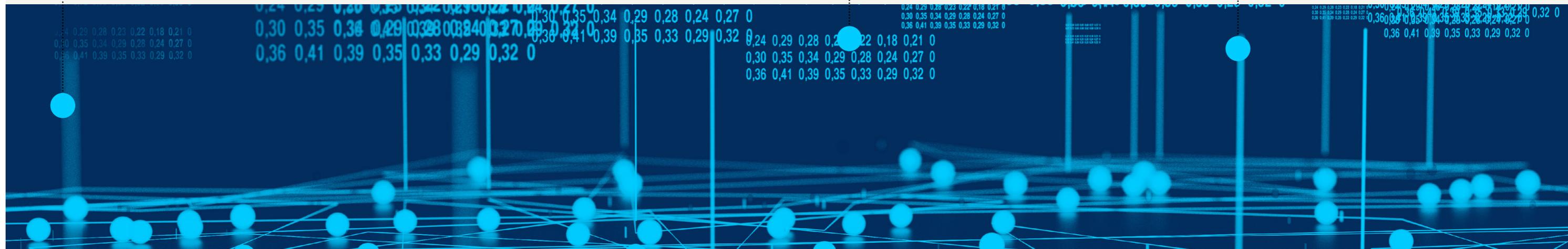
Once there, it provides the essential knowledge needed to start improving your internal processes and keep visualising and monitoring the flows in the future.

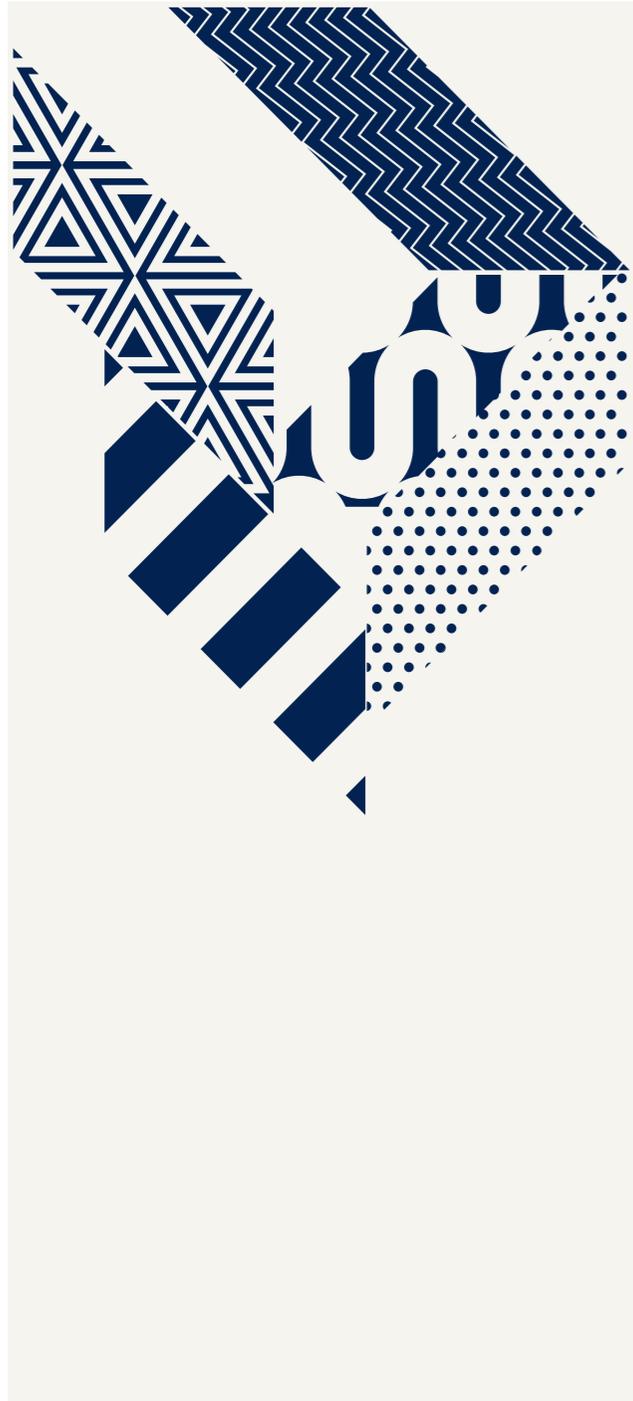
### Process Mining, who's it for?

Do you have long, complex processes with a lot of intermediate steps across multiple departments?

Then they probably require a great deal of human interventions.

So, whether you're working in the banking, insurance or telecommunications industry, if you start to lose track, Process Mining is definitely worth the try.





### 3 reasons to fall in love with Process Mining.



#### Gain efficiency

Thanks to the shorter throughput times, you'll gain a lot of efficiency. As a result, your service levels will be reached in no time.



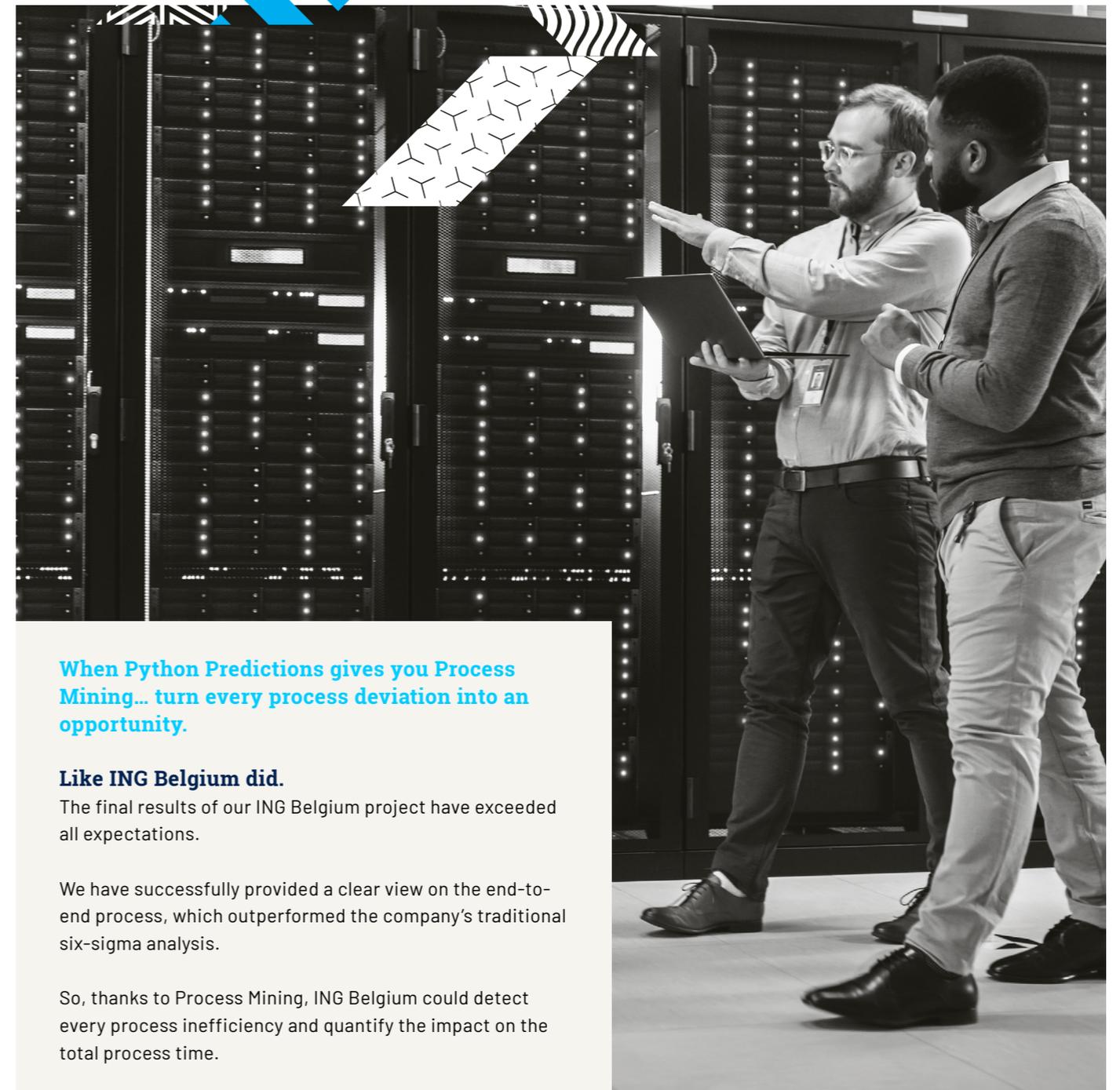
#### Reduce costs and save time

Thanks to Process Mining, you reduce redundant working hours and multiply your process output. Just think about the time and costs you could save in your customer journey, mail services and back office processes!



#### Increase customer satisfaction

Because Process Mining reduces the number of human interventions required, fewer errors occur in your customer journey. Not to mention the fact that shortening your processes automatically leads to a greater amount of responsiveness.



### When Python Predictions gives you Process Mining... turn every process deviation into an opportunity.

#### Like ING Belgium did.

The final results of our ING Belgium project have exceeded all expectations.

We have successfully provided a clear view on the end-to-end process, which outperformed the company's traditional six-sigma analysis.

So, thanks to Process Mining, ING Belgium could detect every process inefficiency and quantify the impact on the total process time.

## Would you like to know all about our solutions?

Just get in touch with us! We look forward to getting to know your business.

info@pythonpredictions.com  
Avenue Roger Vandendriessche 9,  
1150 Brussels (Belgium)  
www.pythonpredictions.com



## These happy customers like to use predictions as well.



## Can't get enough of our Python Predictions crew?

We deliver great value to our customers, but you don't have to take our word for it.  
Just like, follow and get to know us online.

